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Nakhon Pathom Rajabhat University



Course code: 2913245

Course name: ภาษาจีนเพื่อการสื่อสารอุตสาหกรรมบริการ

Chinese for Hospitality Industry

服务行业汉语

Fúwù Hángyè Hànyǔ

Teacher:

Aj. Dr. Shen ye 申烨





课程介绍 Course Introduce

Upon completing the program, students will be able to apply their knowledge of Chinese learned in this course to work in the entire service industry, finance, and business, as well as other relevant industry sectors.



第二课课程介绍 Introduce for Lesson 2

- **Part 1: Text study**

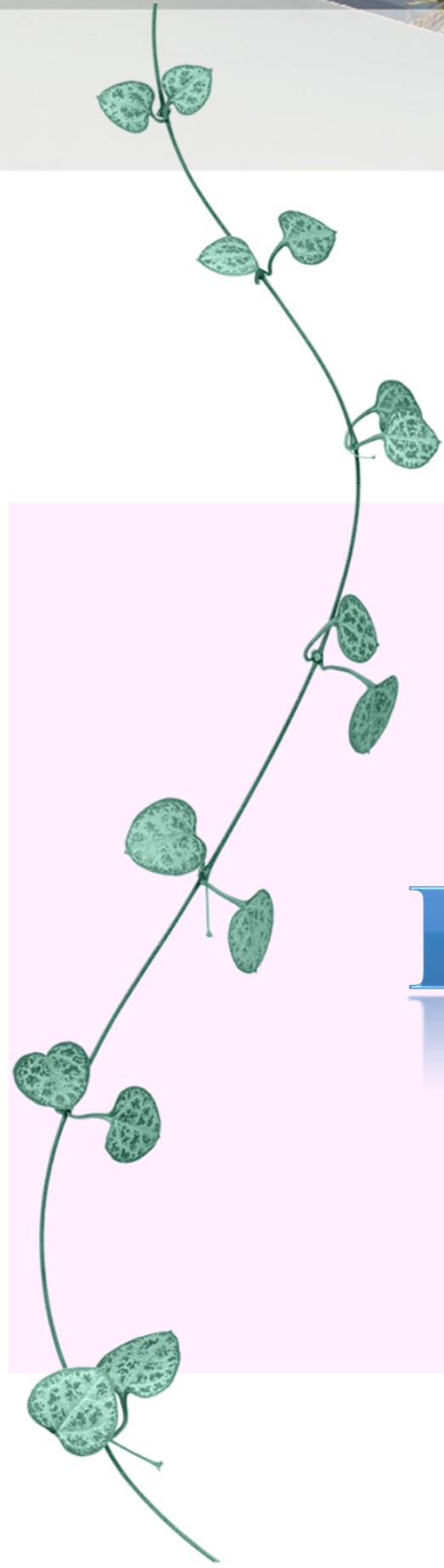
- **In this course, I will introduce the basic knowledge about how to check-in a room at hotel. Then I will explanation the meaning and details of 12 new vocabularies, 1 conversation with 8 sentences, and the language points, pronunciation point and culture point in this course. And I will tell you the special way to ask the name in Chinese.**

- **Part 2: Exercises**

- **Plases try to do the exercise in the back of the text.**
- **Plases remember the words and sentences about Chinese for Hospitality Industry.**



NOW
LET'S BEGINNING STUDY
LESSON 2





Dì èr kè Huānyíng guānglín
第二课 欢迎 光临
Lesson 2 Welcome !

New words
生词

Conversation
课文对话

Language
points
语言点

Pronounce
语音知识

Exercises
练习

Culture point
文化点滴

New Vocabularies 生词

前台
欢迎
光临
提前
订房
护照

qiántái
huānyíng
guānglín
tíqián
dìngfáng
hùzhào

带
给
住
退房
房卡
晚安

dài
gěi
zhù
tuìfáng
fángkǎ
wǎn'ān



qiántái
前台

qù qiántái ná fāngkǎ / 📞 qù qiántái

front desk

to get the key car at the front desk
call to the front desk



huānyíng
欢迎

huānyíng nín / Tàiguó huānyíng nín

Welcome

Welcome! / Thailand welcomes you!



guānglín
光临

huānyíng guānglín / xièxie guānglín

Visit welcome / Thank you for coming.

This word should be used in behind of other verb words.



tíqián
提前

tíqián dìngfáng / tíqián chī fàn

in advance Book in advance / Eat in advance

It is used in front of the verbs.



dìngfáng
订房

nín dìngfáng le ma / hái méiyǒu dìngfáng

Book a room

Have you booked a room? / Not booked yet

agoda



hùzhào
护照

Tàiguó hùzhào / dài hùzhào le

Passport

Thai passport / Bring your passport



dài
带

dài shǒujī / dài hùzhào

Bring

Bring a cell phone / Bring passport



gěi
给

gěi hùzhào / gěi qián / gěi fángkǎ

give

give passport / give money / give a key card



zhù
住

nǐ zhù nǎr / wǒ zhù 817 hào fángjiān

Live

where do you live / I live in room 817



tuì fáng
退房

wǒ lái tuìfáng / 743 hào fángjiān tuìfáng

check out

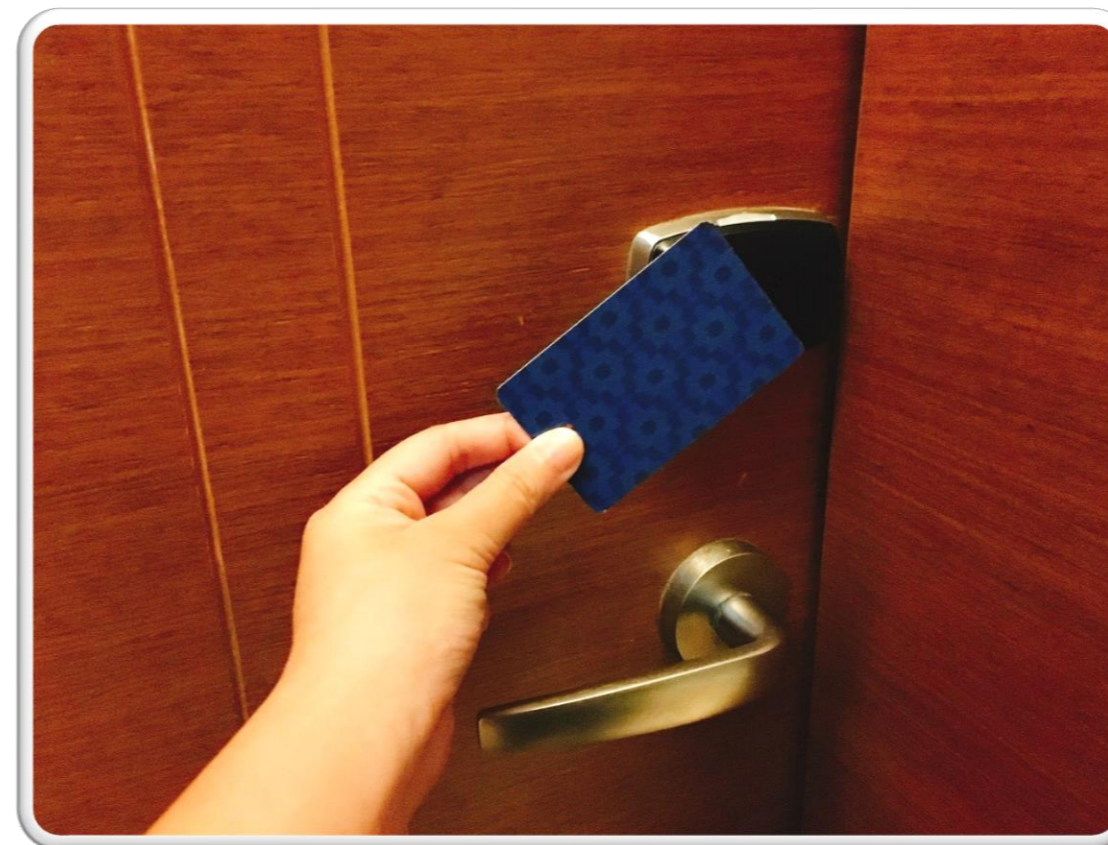
I'll check out / the room 743 will be checked out



fángkǎ
房卡

ná fángkǎ / 412 hào fángjiān de fángkǎ

key card get a key card / a key card for room 412



wǎn'ān

晚安

wǎn'ān māma / zhù nín wǎn'ān

good night

good night mom / wish you good night





New Vocabularies 生词

前台	qiántái	front desk	带	dài	bring
欢迎	huānyíng	welcome	给	gěi	give
光临	guānglín	visit us	住	zhù	stay
提前	tíqián	in advance	退房	tuìfáng	check-out
订房	dìngfáng	order	房卡	fángkǎ	key card
护照	hùzhào	passport	晚安	wǎn'ān	Good night



Nínhǎo, zhèlǐ shì qiántái, huānyíng guānglín Màngǔ jiǔdiàn.

A: 您好，这里是前台，欢迎光临曼谷酒店。

Nǐhǎo, wǒ tíqián dìngfáng le.

B: 你好，我提前订房了。

Qǐngwèn nín guìxìng? Hùzhào dài le ma?

A: 请问您贵姓？护照带了吗？

Wǒ xìng Wáng, zhèshì wǒ de hùzhào, gěi nǐ.

B: 我姓王，这是我的护照，给你。

Wǒ kàn yíxià, … nín dìng le liǎng ge shuāngrén jiān, zhù sān ge wǎnshang, duì ma?

A: 我看一下，…您订了两个双人间，住三个晚上，对吗？

Duì, zhù sān wǎn, 19 hào tuìfáng.

B: 对，住三晚，19号退房。

Zhè shì nín de fángkǎ, 317 fángjiān hé 318 fángjiān, wǎn'ān!

A: 这是您的房卡，317房间和318房间晚安！

B: Xièxie! 谢谢！



Language Points 语言点 yǔyán diǎn

Nínhǎo, zhèli shì qiántái, huānyíng guānglín Màngǔ jiǔdiàn.

A: 您好, 这里是前台, 欢迎光临曼谷酒店。

Hello, this is the front desk, welcome to Bangkok Hotel.

cān tīng 餐厅

Other departments of the hotel

Xiānggélǐlā 香格里拉

Other hotel names

It's a hotel reception terms.



Language Points 语言点 yǔyán diǎn

Nǐhǎo, wǒ tíqián dìngfáng le.

B: 你好, 我 提前 订房 了。

Hello, I have booked a room in advance.

Dìng + zuòwèi book a seat

dìng + chē book a car

dìng + piào book a ticket

Wǒ hái méi tíqián dìngfáng.

我 还 没 提前 订房。

I haven't booked a room in advance yet.

Wǒ méiyǒu tíqián dìngfáng.

我 没有 提前 订房。

I didn't book a room in advance.



Language Points 语言点 yǔyán diǎn

Qǐng wèn nín guìxìng? Hùzhào dài le ma?

A: 请问 您 贵姓? 护照 带了吗?

What's your surname? Did you bring your passport?

Shēnfèn zhèng 身份证 ID card

jiàzhào 驾照 drving license

Wǒ xìng Wáng, zhè shì wǒ de hùzhào, gěi nǐ.

B: 我 姓 王, 这是 我的 护照, 给你。

My surname is Wang. This is my passport, here you are.

Shēnfèn zhèng 身份证 ID card

jiàzhào 驾照 drving license



Language Points 语言点 yǔyán diǎn

Wǒ kàn **yíxià**, ...nín dìng le liǎngge shuāngrén jiān, zhù sān ge wǎnshang, duì ma?
A: 我 看 一 下, ...您 订 了 两 个 双 人 间, 住 三 个 晚 上, 对 吗?

Let me take a look... You booked two double rooms for three nights, right?

V + **yíxià**

It is used to show the meaning about a little.

Duì, zhù sān wǎn, 19 hào tuìfáng.
B: 对, 住 三 晚, 19 号 退房。

Yes, stay for three nights and check out on the 19th.



Language Points 语言点 yǔyán diǎn

Zhè shì nín de fángkǎ, 317 fángjiān hé 318 fángjiān, wǎn'ān!

A: 这是您的房卡, 317 房间 和 318 房间, 晚安!

This is your room card, room 317 and room 318, good night!

It is used to give the key card to your guests, and give the good wishes before you leave.

Xièxie!

B: 谢谢!



Pronunciation Points 语音知识 yǔyīn zhīshi

1. The special pronunciation of character “一 yī” in Chinese.

When we speak about the number of rooms, addresses, phone, numbers, car licenses, ID numbers, etc., we should read “一 yī” as “yāo”

一 yī



Only the pronunciation
be changed, just use it
in the oral Chinese.

yāo

711

0814774182

88, 112



NOW
LET'S BEGINNING STUDY
PART 3.



Culture Point 文化点滴 wénhuà diǎndī

中国人在第一次见面的时候，询问对方姓名，一般只询问对方的姓氏，并且要用敬语进行表达。

When Chinese people meet for the first time and ask each other for their name, it is usually only asks their last name, and use honorifics to express it.



……贵姓？
……Guì xìng?

询问方，只询问对方姓氏，并且用敬语表达。

但回答方，可只回答姓氏，也可回答姓氏和名字。

When asking the other people, only ask for the other's last name and use honorifics.

However, the respondent can answer only the last name, or both the first and last name.

总结 Summary

- After studying this lesson, we know the basic knowledge about how to check in at a hotel. And know the meaning and details of 12 new vocabularies, 1 conversation with 8 sentences, and the language points, pronunciation point and culture point in this course. The different ways to greeting each other between Chinese people and Thai people. Wish you can apply your knowledge of Chinese learned in this course to work in the entire service industry, finance, and business, as well as other relevant industry sectors.

