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Course code: 2913245

Course name: ภาษาจีนเพื่อการสื่อสารอุตสาหกรรมบริการ

Chinese for Hospitality Industry

服务行业汉语

Fúwù Hángyè Hànyǔ

Teacher:

Aj. Dr. Shen Ye 申焯

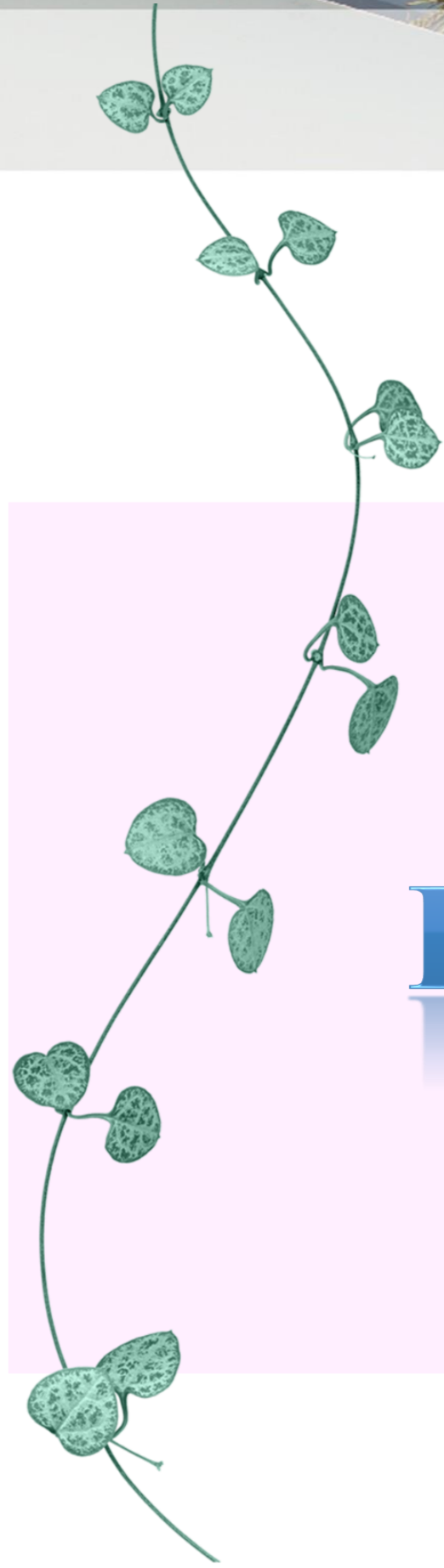




NOW

LET'S BEGINNING STUDY

LESSON 5





Dì wǔ kè Nín zhù nǎge fángjiān?
第五课 您住哪个房间?
Lesson 5 Which room are you staying in?

New words
生词

Conversation
课文对话

Language
points
语言点

Pronounce
语音知识

Exercises
练习

Culture point
文化点滴

New Vocabularies 生词

送 sòng

送餐 sòng cān

到 dào

来 lái

哪 nǎ

哪个 nǎ ge

号 hào

号码 hàomǎ

贵姓 guìxìng

多少 duōshao



sòng
送

sòng fángkǎ / sòng dōngxi

Send

Send room card / Send something



sòng cān
送餐

sòng cān fúwù / xūyào sòng cān ma

food delivery delivery service / Need food delivery?



dào
到

sòng dào nǎli / sòng dào fángjiān lái

Arrive/to

Where to send / Send it to the room



lái
来

lái cāntīng chī fàn / lái qiántái ná fángkǎ

Come

Come to eat at the restaurant

Come to get your room card at the front desk



nǎ
哪

nǎ guó rén / jiǔdiàn zài nǎr

Which/where

Which country? / Where is the hotel?

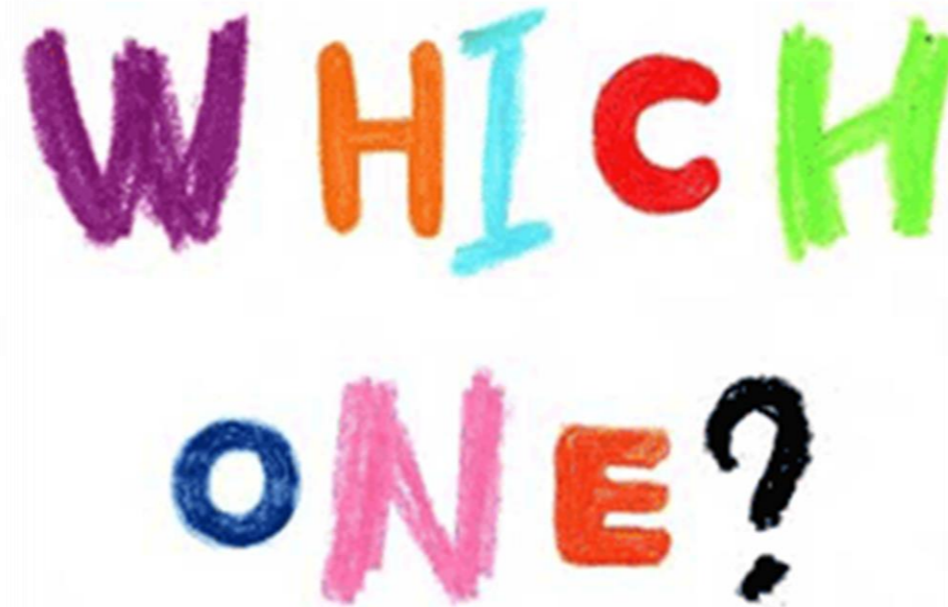


nǎ ge
哪个

nǎ ge cāntīng / nǎ ge fángjiān

Which one?

Which dining room / Which room?



WHICH
ONE?

hào
号

jīntiān jǐ hào / wǒ shì 8 hào

Number

What's the date today? / I am number eight



hàomǎ
号码

diànhuà hàomǎ / fángjiān hàomǎ

Number

Phone Number / Room Number



guìxìng
贵姓

qǐng wèn nín guìxìng / xiānsheng guìxìng

your surname What's your surname? / What's your surname, sir?

It is used to express regard and respect for the person being questioned.



duōshao
多少

duōshao qián / diànhuà hàomǎ shì duōshao

How many

How much / what is your phone number





New Vocabularies 生词

送	sòng	delivery	号	hào	No.
送餐	sòng cān	delivery meal	号码	hàomǎ	the No. of
到	dào	arrival	贵姓	guìxìng	what's the surname
来	lái	come on	多少	duōshao	how many
哪	nǎ	where			
哪个	nǎ ge	which one			



Xiānsheng, qǐngwèn nín xūyào sòngcān ma?

A: 先生, 请问 您 需要 送餐 吗?

Shìde, qǐng sòng dào wǒ fángjiān lái.

B: 是的, 请 送到 我 房间 来。

Qǐngwèn nín zhù nǎ ge fángjiān?

A: 请问 您 住 哪个 房间?

Wǒ zhù 407 hào fángjiān.

B: 我 住 407 号 房间。

Xiānsheng, qǐng wèn nín guìxìng?

A: 先生, 请问 您 贵姓?

Wǒ xìng Wáng.

B: 我 姓 王。

Wáng xiānsheng, qǐng wèn nín de diànhuà hàomǎ shì duōshao?

A: 王 先生, 请问 您的 电话 号码 是 多少?

B: 123-456-789



Language Points 语言点 yǔyán diǎn

Xiānsheng, qǐngwèn nín **xūyào** sòng cān ma?

A: 先生, 请问 您 **需要** 送餐 吗?

Sir, would you like to have your food delivered?

If she is a woman, we can call her “Nǚshì女士” or “fūrén夫人”.

xūyào 需要: it is a verb that expresses a wish or asks for a wish.

Nǐ xūyào kāfēi ma? 你需要咖啡吗? Do you need coffee?

Nín xūyào dìngfáng jiān ma? / Shì de, wǒ yào dìng yì jiān fáng.

您需要订房间吗? / 是的, 我要订一间房。

Do you need to book a room? / Yes, I want to book a room.

Nín xūyào dìngcān ma? 您需要订餐吗? Do you need to order food?

Nǐ xūyào hùzhào ma? 你需要护照吗? Do you need a passport?



Language Points 语言点 yǔyán diǎn

Shìde, **qǐng** sòng dào wǒ fángjiān lái.

B: 是的, **请** 送 到 我 房 间 来。

Yes, please bring it to my room.



sòng dào ... lái.

送到……来 send/bring it to some place

Sòng dào Mailaiman lù lái

送到 Mailaiman 路来 Send to the Mailaiman Road

sòng dào yīyuàn lái

送到 医院 来 Send to the hospital

sòng dào fú tǒng jiǔdiàn lái

送到 佛统 酒店 来 Send it to Nakhon Pathom Hotel

Language Points 语言点 yǔyán diǎn

Qǐngwèn nín zhù nǎ ge fángjiān?

A: 请问 您 住 哪个 房间?

Which room are you staying in?



Qǐngwèn, nín zhù nǎ ge jiǔdiàn?

请问, 您住哪个酒店?

Which hotel are you staying at?

Qǐngwèn, nín zhù nǎ ge guójiā?

请问, 您住哪个国家?

What country are you staying in?

Language Points 语言点 yǔyán diǎn

Wǒ zhù sì líng qī hào fángjiān.

B: 我住407号房间。

I'm staying in room 407.



Wǒ zhù 111 hào fángjiān

我住111号房间

I live in room 111

Wǒ zhù 785 hào fángjiān

我住785号房间

I live in room 785

Wǒ zhù 6012 hào fángjiān

我住6012号房间

I live in room 6012

Language Points 语言点 yǔyán diǎn

Xiānsheng, qǐngwèn nín guìxìng?

A: 先生, 请问 您 贵姓?

Sir, may I ask what is your surname?

Wǒ xìng Wáng.

B: 我 姓 王。

My surname is Wang.



Language Points 语言点 yǔyán diǎn

Wáng xiānsheng, qǐng wèn nín de diànhuà hàomǎ shì duōshao?

A: 王先生, 请问您的电话号码是多少?

Mr. Wang, may I ask your phone number?

B: 123-456-789

Used to ask for some specific information

May I ask yournumber?

Qǐngwèn nín de hùzhào hàomǎ shì duōshǎo?

请问您的护照号码是多少? B135678492

Passport number

qǐngwèn nín de chēpái hàomǎ shì duōshǎo?

请问您的车牌号码是多少? จบ. 2131

Drive license number

Qǐngwèn nín de fángjiān hàomǎ shì duōshǎo?

请问您的房间号码是多少? 4108

Room No.

Qǐngwèn nín de zhànghù hàomǎ shì duōshǎo?

请问您的帐户号码是多少? 0851709745

Account No.



Pronunciation Points 语音知识 yǔyīn zhīshi

1. The way to reading of ID, license plate, students' ID, address, zip code, room number and other numbers in Chinese.

674105001
091846732
6619

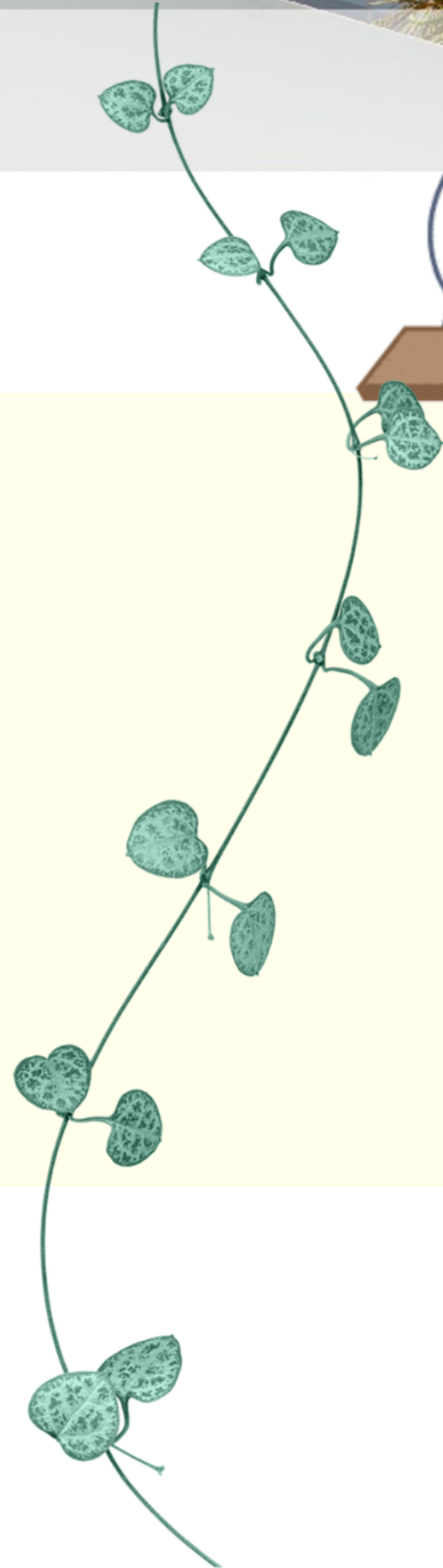


No need to read the
number as hundreds and
thousands, etc.

Just read the
numbers aloud
one by one.



NOW
LET'S BEGINNING STUDY
PART 3.





Culture Point 文化点滴 wénhuà diǎndī

“请Qǐng、请问qǐngwèn”是在询问或要求别人做某事的一种礼貌表达方式。在中国文化中，所有人们不分阶级等级，都需要公平对待。因此，该类表示礼貌的敬语，既可以是服务行业从业者对顾客说的，也可以是顾客对服务人员说的话。中国文化杜绝将人分为高低等级，都需要一视同仁。并且不论从事任何职业都需要互相尊重。

“请Qǐng、请问qǐngwèn” is a polite way of expressing oneself when asking or requesting someone to do something. In Chinese culture, everyone should be treated fairly regardless of class. Therefore, this type of honorific expression of politeness can be said by service industry practitioners to customers and by customers to service personnel. Chinese culture does not categorize people as high or low; instead, people are classified as equals. They are all to be treated equally; mutual respect is required regardless of profession.

总结 Summary

- After studying this lesson, we know the basic knowledge about how to ask the guest which room are they staying in. And know the meaning and details of 10 new vocabularies, 1 conversation with 7 sentences, and the language points, pronunciation point and culture point in this course. The different words for hotel room types between Chinese and Thai language also was introduced. Wish you can apply your knowledge of Chinese learned in this course to work in the entire service industry, finance, and business, as well as other relevant industry sectors.

