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Course code: 2913245

Course name: ภาษาจีนเพื่อการสื่อสารอุตสาหกรรมบริการ

Chinese for Hospitality Industry

服务行业汉语

Fúwù Hángyè Hànyǔ

Teacher:

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第六课课程介绍

Introduce for Lesson 6

- **Part 1: Text study**

- In this course, I will introduce the basic knowledge about how to delivery dinner reservation to the guests' room. Then I will explanation the meaning and details of 11 new vocabularies, 1 conversation with 8 sentences, and the language points, pronunciation point and culture point in this course. And I will tell you the special way to ask the name in Chinese.

- **Part 2: Exercises**

- Pleases try to do the exercise in the back of the text.
- Pleases remember the words and sentences about Chinese for Hospitality Industry.



Dì liù kè Zhè shì nín dìng de wǎncān.
第六课 这是您订的晚餐。
Lesson 6 This is the dinner you ordered.

New words
生词

Conversation
课文对话

Language
points
语言点

Pronounce
语音知识

Exercises
练习

Culture point
文化点滴

New Vocabularies 生词

早餐

zǎocān

乐意

lèyì

午餐

wǔcān

为

wèi

晚餐

wǎncān

服务

fúwù

要

yào

小费

xiǎofèi

空

kōng

签字

qiānzì

种

zhǒng



zǎocān
早餐

chī zǎocān / mǎi zǎocān / dìng zǎocān

breakfast

have breakfast / buy breakfast / order breakfast



wǔcān
午餐

sòng wǔcān / zhè shì nín de wǔcān

lunch

deliver lunch / this is your lunch



wǎncān
晚餐

zuò wǎncān / jǐ diǎn chī wǎncān

dinner

cooking dinner / What time for dinner?



yào
要

yào shénme / yào yí ge bēizi

want

what do you want? / want a cup



kōng
空

kōng bēizi / shì kōng de

empty

empty cup / it is empty



zhǒng
种

nǎ zhǒng kāfēi / zhè zhǒng bēizi

kind of

what kind of coffee / This kind of cup



lèyì
乐意

lèyì ma / bú lèyì

I' d love to

Would you love to do something? / unwilling



wèi
为

wèi le māma

for.....

for mother



fúwù
服务

fúwù yuán / hěn lèyì wèi nín fúwù

Service

Waiter / Glad to be of service.



xiǎofèi
小费

gěi xiǎofèi / zhè shì gěi nǐ de xiǎofèi

tip

Give Tips / Here's your tip.



qiānzì
签字

yào qiānzì ma / qǐng nín qiānzì

Signature

Is it need to sign? / Please sign





New Vocabularies 生词

早餐	zǎocān	breakfast	乐意	lèyì	be willing to do sth.
午餐	wǔcān	lunch	为	wèi	for
晚餐	wǎncān	dinner	服务	fúwù	service
要	yào	want	小费	xiǎofèi	tip
空	kōng	empty	签字	qiānzì	signature
种	zhǒng	kind of			



Nínhǎo, zhè shì nín dìng de wǎncān.
A: 您好，这是您订的晚餐。

Wǒ yào de kōng bēizi ne?
B: 我要的空杯子呢？

Zài zhèr, shì zhèzhǒng bēizi ma?
A: 在这儿，是这种杯子吗？

Duì. Nǐmen de fúwù hěn hǎo.
B: 对。你们的服务很好。

Xièxie! Hěn lèyì wèi nín fúwù.
A: 谢谢！很乐意为您服务。

Zhèshì gěi nǐ de xiǎofèi.
B: 这是给你的小费。

Xièxie! Qǐng nín zài zhèr qiānzi.
A: 谢谢！请您在这儿签字。

Hǎode.
B: 好的。



Language Points 语言点 yǔyán diǎn

Nínhǎo, zhè shì nín dìng de wǎncān.

A: 您好, 这是您订的晚餐。

Hello, this is the dinner you ordered.

Zǎocān / wǔcān / kāfēi / chá / dàngāo

早餐 午餐 咖啡 茶 蛋糕

breakfast lunch coffee tea cake



Language Points 语言点 yǔyán diǎn

Wǒ yào de kōng bēizi ne?

B: 我要的空杯子呢?

Where is the empty cup I asked for?

sháozi / chāzi / kuàizi / kōng pánzi / zhǐjīn

勺子

叉子

筷子

空盘子

纸巾

Spoon

Forks

Chopsticks

Empty Plate

Paper towel



Language Points 语言点 yǔyán diǎn

Zài zhèr, Shì zhè zhǒng bēizi ma?

A: 在这儿，是 这 种 杯子 吗？

It's here, is this the kind of cup you want?

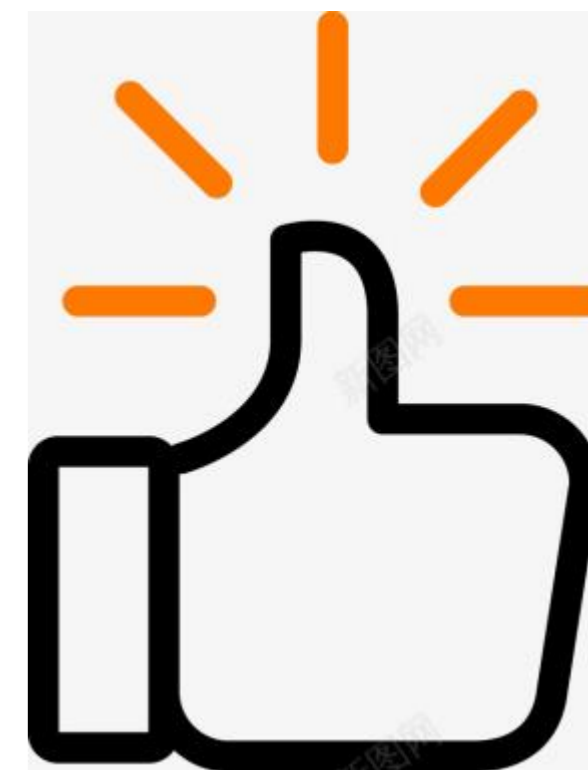
“zhǒng种” The word is used to indicate the type of item.

Duì. Nǐmen de fúwù hěn hǎo.

B: 对。你们 的 服务 很 好。

Yes. Your service is very good.

The sentence is used to praise another person's work.



Language Points 语言点 yǔyán diǎn

Xièxie! Hěn lèyì wèi nín fúwù.

A: 谢谢! 很乐意为您服务。

Thank you! Glad to be of service.

“Hěn lèyì wèi nín fúwù” : The sentence is a modest expression used by people in the service industry to show their appreciation when they are recognized by a customer.

Zhè shì gěi nǐ de xiǎofèi.

B: 这是给你的小费。

Here's a tip for you.

Use this phrase when a customer is satisfied with the service and gives a tip.



Language Points 语言点 yǔyán diǎn

Xièxie! Qǐng nín zài zhèr qiānzi.

A: 谢谢! 请您在这儿签字。

Thank you, sir! Please sign here.



“Qǐng nín zài zhèr qiānzi” : When a customer pays by credit card, as a waiter you need to ask the customer to sign to confirm with this phrase.

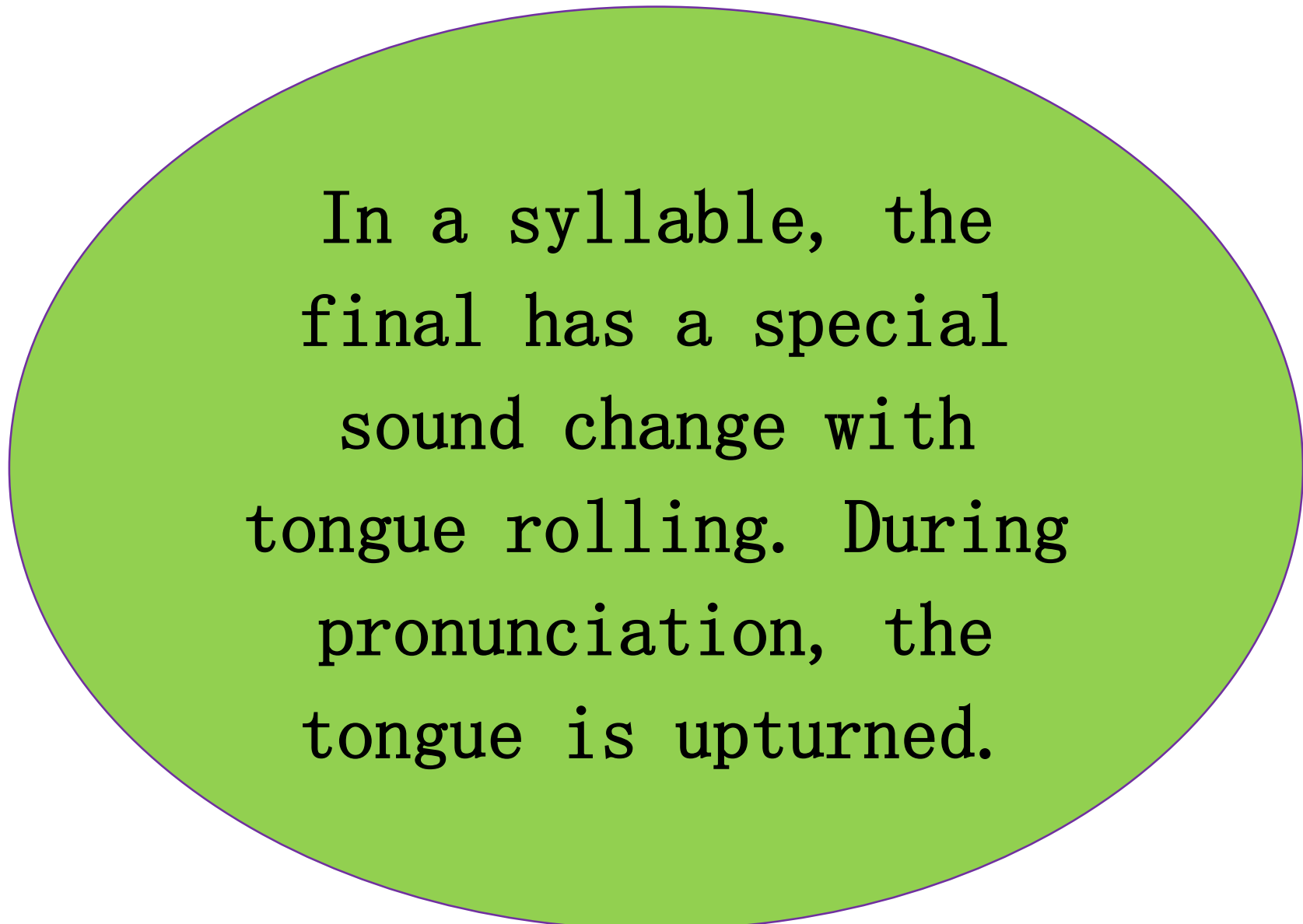
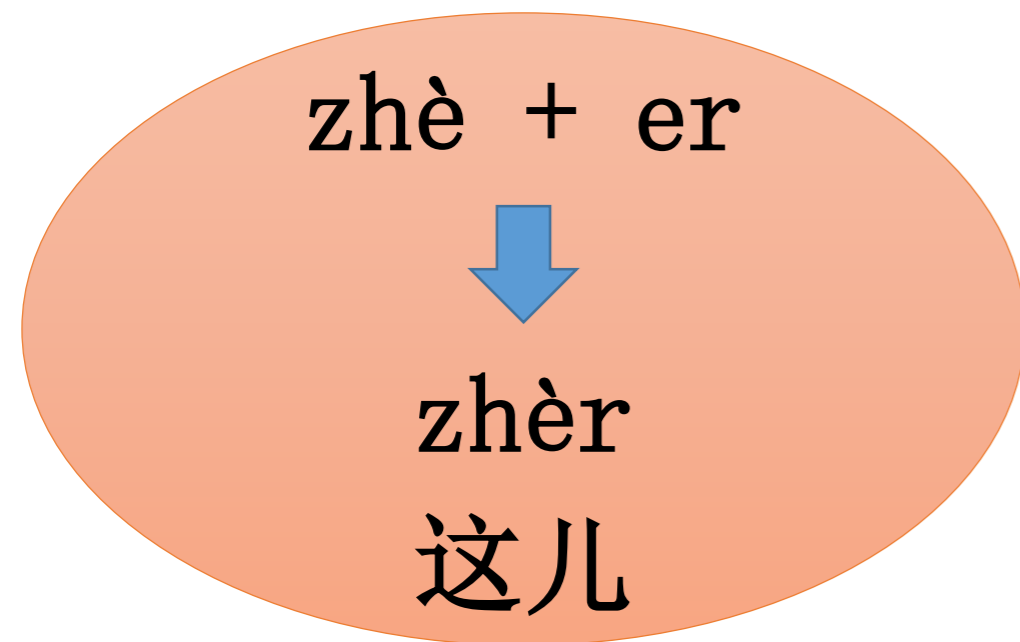
Hǎode.

B: 好的。

Okay.

Pronunciation Points 语音知识 yǔyīn zhīshi

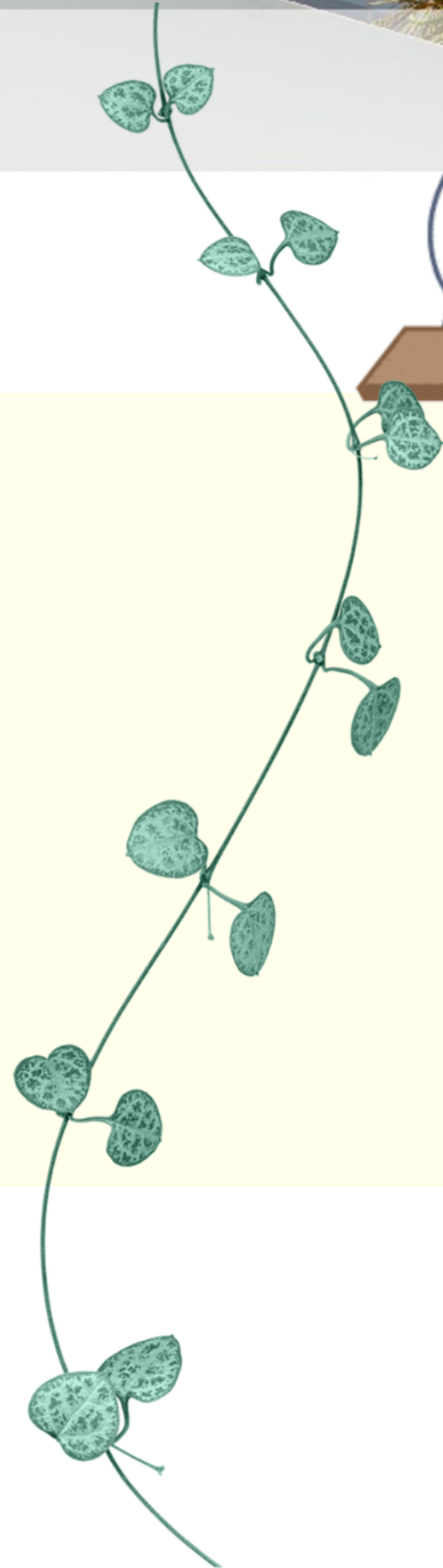
1. The way to reading of phonetic change with “er” 儿化音 in Chinese.



In a syllable, the final has a special sound change with tongue rolling. During pronunciation, the tongue is upturned.



NOW
LET'S BEGINNING STUDY
PART 3.





Culture Point 文化点滴 wénhuà diǎndī

在中国的发达城市或一线城市，从事服务行业的员工会收到顾客的小费，以表示对他们服务的满意和感谢。但是，在很多小城市，并不要求顾客一定要给小费。顾客不给小费是正常的；如果给了小费，服务人员也会很开心，并得到鼓励。

In developed or first-tier cities in China, service industry employees receive tips from customers to show their satisfaction and appreciation for their services. However, in many small cities, customers are not required to tip. It is normal for customers not to tip; if they do, the service staff will be happy and encouraged.

总结 Summary

- After studying this lesson, we know the basic knowledge about how to delivery dinner reservation to the guests' room. And know the meaning and details of 11 new vocabularies, 1 conversation with 8 sentences, and the language points, pronunciation point and culture point in this course. The different words for hotel room types between Chinese and Thai language also was introduced. Wish you can apply your knowledge of Chinese learned in this course to work in the entire service industry, finance, and business, as well as other relevant industry sectors.

